



## Computer Repair Liability Waiver

### COMPUTER REPAIR & SERVICE WAIVER

*I authorize Braden Licastro to perform work on my computer. I understand that Braden Licastro has not been formally trained to perform computer hardware and software work, and is not an authorized service dealer. Further, I agree to release, indemnify, and hold harmless Braden Licastro from liability for any claims for damages of any kind or description that may arise from any computer work performed on my computer, unless it is caused by severe negligence on his behalf. I understand that Braden is not responsible for any data loss, which may occur as a result of work done on my computer.*

**Estimated Completion Time:** An estimated completion time for your repair/install will be provided up front. Unforeseen circumstances may have an impact on the ability to complete the repair(s) as provided in the estimate.

**Hardware Replacement:** If replacement parts are needed for a repair, I will obtain them at your request. You are responsible for the cost of any replacement parts needed. Any old parts will be returned to you upon service completion.

**Impact of Upgrades:** Please be advised that it is your responsibility to understand the impact of upgrades to the operating system, applications and utility software. Such upgrades can lead to incompatibilities and the possible loss of data. Computer hardware and software work together and incompatibility may not become apparent until a later date. You are responsible for contacting the manufacturer of your computer regarding any possible compatibility issues before you request upgrades.

**Payment:** Fees for services rendered are due upon completion of service. Unpaid accounts are subject to collection and other legal remedies. I reserve the right to request a deposit and/or hold a computer until paid in full.

**Privacy:** I will not browse through your hard drive looking at your data; however, I may inadvertently see data during the course of my work. Please remove any personal or private files you do not want others to see.

**Right to Refuse:** In my sole discretion, I reserve the right to refuse work that I believe is beyond the scope of my ability or for other good cause.

**Abandonment:** If you do not pick up your equipment within ninety (90) days after I notify you that the requested service is complete, I will treat your equipment as abandoned. You agree to hold Braden Licastro harmless for any damage or claim for the abandoned property. Any and all service charges are still your responsibility.

Initial each of the following:

\_\_\_\_\_ I certify that I am the expressed owner of the computer system the repairs were requested for. In the event that I am found not to be the true expressed owner of this computer system, I assume all liability for any claim made as the result of the technical support rendered by Braden Licastro on this computer system, including those claims which assert negligence on the part of Braden.

\_\_\_\_\_ I understand that technical support rendered by Braden Licastro may void manufacturer warranties for this computer system. Braden does not assume any liability or warranty in the event that the manufacturer warranties are voided.

\_\_\_\_\_ I understand that Braden Licastro offers no verbal or written warranty, either expressed or implied, regarding the success of this technical support.

\_\_\_\_\_ I expressly waive all claims against Braden Licastro for any damages to this computer system or data that are incidental to the technical support rendered. The liability of Braden Licastro is strictly limited to those damages to this computer system or data that are due to severe negligence on the part of Braden while technical support is being rendered.

\_\_\_\_\_  
Printed Name

\_\_\_\_\_  
Signature

\_\_\_\_\_  
Date



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# Customer Copy