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To protect your identity, passwords are rendered unreadable before filing.



Problem and System Information Worksheet

System Information and Service Request Description

In order for the technician to properly diagnose and repair your computer some information is needed. Please be as descriptive as possible when explaining symptoms of the issue needing resolved.

Username:

Password for the above username: ***Case Sensitive and legible, if applicable***

(Check all that apply)

_____ *I am requesting upgrades.*

Component(s) to be upgraded (if known).

_____ *I am having a problem with this computer system that needs fixed.*

Description of problem. Be as descriptive as possible.

(ie. cannot access internet, speakers not working, strange popups/messages)

When requesting repairs please provide any CDs or DVDs that came with your computer system when you bought it, they will be returned to you when you pick up the computer.

Any additional instructions/comments for Braden:
